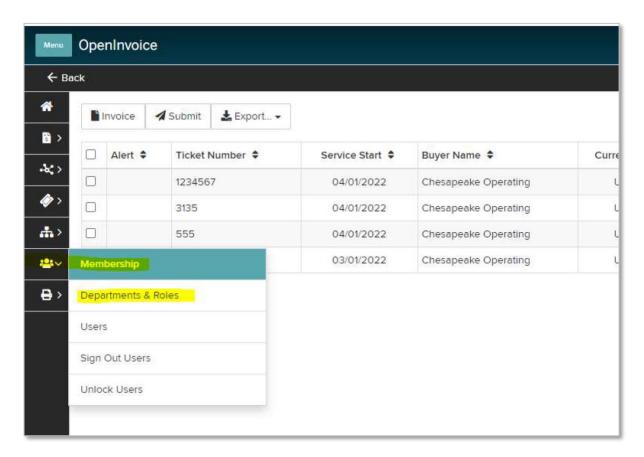


## To add the Field Ticket permissions, please follow the steps below:

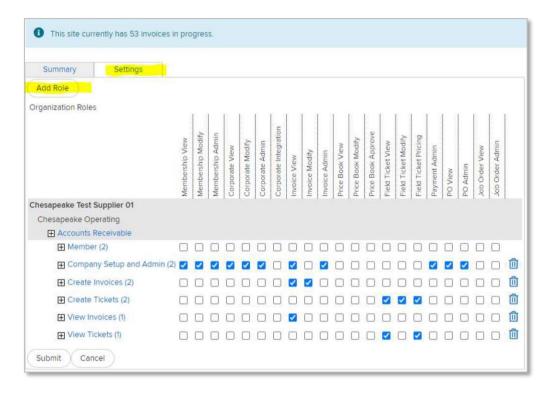
Go to Membership > Departments & Roles and click on the department name in blue.



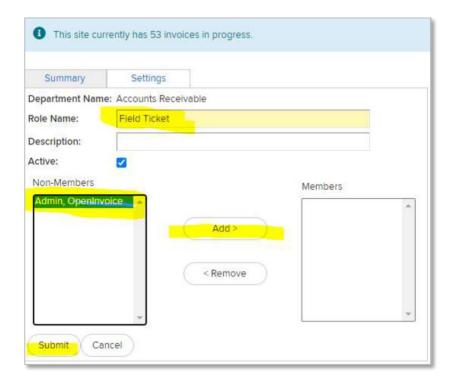




Click on the Settings tab and click Add Role.



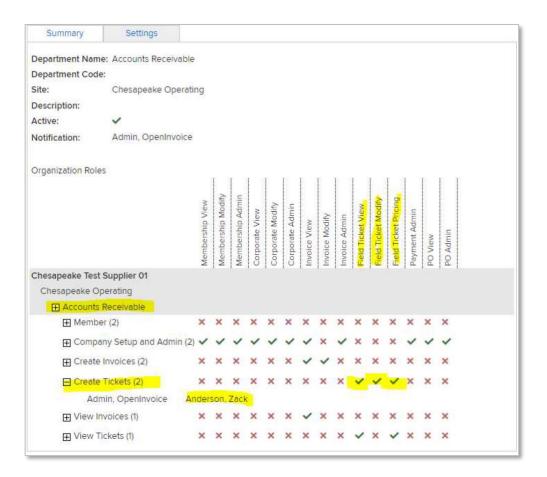
Enter Field Ticket in the Role Name field, select the users who need access to this role, click Add and click Submit.



## **Gaining Access to Open Ticket**



Across the row for the new Field Ticket role check off the boxes below the 3 Field Ticket permissions (Field Ticket View, Field Ticket Modify and Field Ticket Pricing) and click Submit.

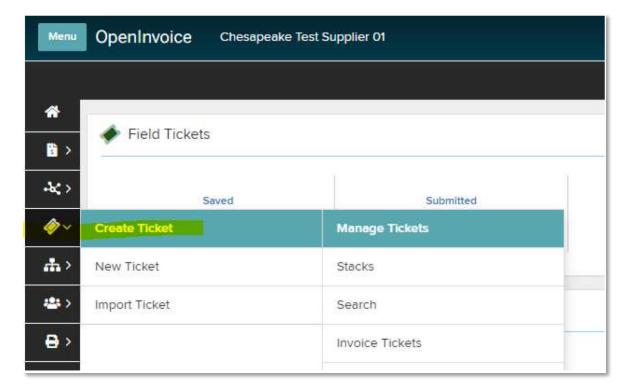


Log out and back in for the changes to take effect.

## **Gaining Access to Open Ticket**



Your icon is now visible!



Please contact <a>Eticket@chk.com</a> for any questions.